

To: All members, warehouse companies, London agents and other interested parties

Ref: 15/289 : A281

Date: 15 September 2015

Subject: **LME COMPLAINTS OFFICER**

With immediate effect, the General Counsel & Head of Enforcement will replace the Managing Director: Regulation & Compliance as the LME's Complaints Officer.

The LME's complaints procedures remain unchanged as set out in LME notice 15/240 : A235 : W087 dated 29 July 2015.



Garry Jones
Chief Executive

cc: Board directors
User Committee
All metals committees
Physical Market Committee
Warehouse Committee