

To: All LME Clear Members and Clients

Subject: **Option Expiry Issue Contact Process**

In the event of an issue resulting from an error during Option Expiry, Clients should first contact their LME Clearing Member to confirm the exact details. The LME Clearing Member should then contact **LME Clear Operations** using the details below as soon as possible. In the event that a Client needs to speak to LME Clear directly the same contact details should be used.

LME Clear will not be able to release details of affected Clearing Members without agreement from those Members on the other side of any transaction, but LME Clear will facilitate on a best efforts basis to resolve the issues. To prevent breaches of client confidentiality LME Clear will need to liaise with the Clearing Member of the affected Client to manage the resolution process.

For Clients or Clearing Members please have the following details of the option/s available:

- Your Clearing Member (if a Client)
- Underlying
- Call/Put
- Strike Price
- Volume impacted (Long/Short)

LME Clear Operations Contact Details

Group: +44 (0)20 7113 8777
Email: lmeclear.operations@lme.com